



RETAIL RENTAL POLICY:

Rev. 12/25/2011

Rock Quarry Productions' retail rental program is operated by our Retail Sales and Rentals Department and is provided for our customers that need audio-visual rental equipment but may not want to establish a wholesale account or may not qualify as a wholesale entity. Our retail rental program is designed to make meeting our retail customer's needs quick, easy, and convenient.

The way our retail rental program works is...

1. Rock Quarry Productions reserves the right to refuse to rent to any customer at any time for any reason or no reason without any notice or explanation as it see fit.
2. A non-refundable deposit of 50% of rental fees is required to reserve rental gear.
3. A refundable security deposit is required equal to the replacement cost of the gear to be rented up to \$1000 and refunded only when the gear is returned in satisfactory condition in a timely manner
4. Rental periods start when the equipment is picked up and continues until the gear is returned in satisfactory condition.
5. A fee will be charged for equipment returned unclean or in disarray. Cleaning and re-packaging fees will be charged at the rate of \$60 per man hour with a \$30 minimum.
6. Customers will inspect the equipment upon receipt and will be responsible in making sure all gear is received in satisfactory condition and includes all necessary parts and accessories.